

# UConn HEALTH

## Facility Fee for Hospital Outpatient Services

If you received services from a hospital outpatient department, you and/or your insurance company may be billed for a facility fee. The facility fee, also referred to as the technical fee, covers the operational expenses of the hospital associated with your visit. The physician fee, also referred to as the professional fee, covers the professional services provided by your physician or other medical professional. Had you received the same services in a physician's office, your financial liability may have been less. Medicare requires hospitals to bill facility and physician fees separately for services furnished to hospital outpatients. For comparison purposes, Medicare reimburses UConn Health \$104.86 for the facility fee.

## Financial Assistance

For more information regarding our financial assistance program please call 1-860-679-6387, 8:00am to 4:30pm Monday through Friday. UConn Health has a financial assistance program that can help under-insured or non-insured patients for urgent and medically necessary medical bills. Elective surgery such as cosmetics do not qualify for financial aid.

## For Spanish and Polish

**Atención:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 860-679-2626 (tty: 1-800-833-8134).

**Uwaga:** jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 860-679-2626 (tty: 1-800-833-8134).

*Thank you for your business!*

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*If you have a secondary insurance, please call Customer Service at 1-860-679-6387.*